



2019/2020 Annual Report

WHAT WE DID!

Community Support

- 482 clients at March 31, 2020
- 659 clients served during the fiscal year
- Provided 152 volunteer drives through Special Needs

Court Support

- 36 clients at March 31, 2020
- 104 clients served during the fiscal year
- 49 Court Diversions completed
- Assisted in 17 discharges from correctional facilities

Concurrent Disorders

- 16 clients at March 31, 2020
- 27 clients served during the fiscal year

Special Needs

- Taxis, bus passes, volunteer drives - **\$4,664**
- Birth certificates - **\$175**
- Rent & storage units - **\$3,208**
- Dental - **\$1,446**
- Groceries and gift cards - **\$2,166**
- Meds, health related items, therapy, glasses - **\$344**
- Hotels - **\$7,698**
- Trips & Misc. - **\$2,920**

Education & Volunteers

- 10 sessions with 543 participants
- 21 registered volunteer drivers
- 382 volunteer drive hours

Peer Support & Family Support

- 11 groups operated by 14 volunteer facilitators
- 409 group meetings with 3,516 participants

- 12 family support group sessions with a total of 71 participants

Housing

- 11 tenants in owned rental properties – occupancy 100%
- 8 transitional rooms in CMHA owned properties – providing 17 clients with 2,360 nights of accommodations.
- 39 sublet units – occupancy at 100% as of March 31, 2020
- 16 Huron Subsidized units
- 43 nights utilized in new Seaforth Suite
- 13 clients housed through CHO program
- 15 clients housed in properties in both Goderich and Stratford

2019-2020 Highlights

- Services adapted to Covid-19 pandemic guidelines in March of 2020.
- Approximately 70 tablets provided to support virtual connections with clients.
- Continued improvements to owned housing units.
- Added new housing program - East Gore in Stratford 5 units.
- Renovation and relocation of George Street St. Mary's and more private rooms May 2020.
- Integrated Safe Bed as an ongoing program support for Case Management.
- Update CMHA website and presence on social media.
- Increased housing and supports for people involved in justice system.
- DBT group with Dr. Luis Cleto in partnership with Stratford Family Health Team.
- Christmas shopping trip for clients.
- Updated policies and procedures manual in preparation for accreditation.



Our Vision: A society that values human dignity and enhances mental and emotional well being for all.

We Give Special Thanks to our Volunteers

Alan Brogreen	Dorothy Cupsky	Shandai Dale	Ray Riley
Berry Verberne	Keith Vaters	David VanderEnde	Brett Swartzentruber
Dave Rhode	Grace Schill	Anita Dale	Ann Riley
Sharon Stone	John Dietz	Sherry Hallworth	Jana Keefe
Paul Duh	Asma Mansuri-Kara	Paul Ballantyne	Catherine Campbell-Hill
Katherine Dermott	Nancy Mckeller	Rosemary McDougall	John Brennan
Connie Trommer	John Eckert	Tracy Taylor	Ally Waddell
Roslyn Mainland	Michelle Ernst	Phyllis Wain	Teddy Gough
Len Sullivan	Lila Deitner	Shelly Powell	Vicki Brown
Dawn Cronin	Jo-Anne Klem	Joanne Pinter	Eli Ward
Jeff Bedard	Morgan Sherrer	Marjorie Thompson	Dennis Vere
Nellie Van Diepen	Erin Nicholson	Wendy Laver	Sarah Walker
Evelyn Horton	Brooke Boerson	Michael Garniss	Rose Gilck
Elliott Reitsma	Megan Pass	Kris Pauli	Gary Holden
Bruce Langlands	Sarah Crawford	Laura Olson	Tammy Leyte
Grant Freeman	Rod MacIntosh	Catherine Kutzner	

Service Awards

Ruth Ann Carter – 15 Years
 Paula Niven – 15 Years
 Kate Arand – 15 Years
 Doug Smith – 20 Years
 John Robertson – 25 Years

53rd Annual General Meeting Wed, October 14, 2020

Zoom Meeting ID: 830 9832 5637

5:30-6:30pm

2019 – 2020 Board of Directors

Rod MacIntosh - President
 Matt Mackey – Past President
 Doneen Blum *
 Dawn Crook
 Eugene Dufour
 Heather McMillan
 Joanne Pinter
 Kevin Talsma - Treasurer
 Dennis Vere
 Betsy- Anne Barton
 * Left board during 2019

John Robertson - Executive Director

2019/2020 Financial Summary

Total Agency Revenue \$ 4,605,229
 Total Agency Expenses \$ (4,580,445)
 Net Agency Surplus \$ 24,784
 Capital Expenditures from Reserve \$ 66,957

Donations of \$40,258 were realized during the year. These donations may be used in future years.

CMHA Huron Perth Branch Financial Statements are prepared by BDO Canada LLP; Chartered Professional Accountants. Statements reflect income and expenses for the fiscal year April 1, 2019 to March 31, 2020. Copies of the full financial statements are available upon request.